

# Singularity<sup>™</sup> MDR

Experience true peace of mind with a modern MDR solution protecting you on the endpoint and beyond

With the growing challenge of persistent cross-domain threats, companies are in need of comprehensive managed solutions that provide reliable, more effective detection and response coverage across their environment.

**Singularity MDR** is an expert-led 24×7×365 managed detection and response service providing comprehensive coverage across endpoints, identities, cloud workloads, network devices, and more.

Unlike other MDR providers, our service:

- + Maximizes ROI by targeting what matters most with tailored service delivery meeting customer objectives through seamless integration and effective configuration
- + Combines our AI-powered Singularity Platform with our security operations expertise to deliver faster more effective detection and response coverage
- + Provides full end-to-end coverage with access to threat expertise, DFIR support, and the confidence of Breach Response Warranty – for more peace of mind

## Your Team Deserves More Peace of Mind



### Reliable Global Coverage

Our service provides 24×7×365 follow-the-sun hands-on coverage by skilled practitioners ensuring continuous detection and response protection



### The Advantage of Expertise

Leverage our industry recognized threat researchers, and experienced MDR analysts, to optimize your security operations



### True Extension of Your Team

Our Threat Services Advisors ensure our service is tailored for your unique environment for seamless service integration and ongoing advice and guidance



### More Signal, Less Noise

Our approach delivers faster detections and effective alert analysis resulting in fewer false positives, fewer alerts, and actionable reports and recommendations

## Experience the Difference of Singularity MDR

**<1%** of all alerts are escalated to our customers

**34** minutes MTTR performance (running 30-day average)

**9-13** security experts needed to provide equivalent coverage

**\$1M** up to \$1M service coverage with Breach Response Warranty

## Digital Forensics & Incident Response (DFIR)

Compromise nothing with supplemental DFIR coverage. From proactive incident preparation to leading the last line of defense - we're committed to protecting what matters most.





### DFIR Support












- + Digital Forensics: Efficiently deployed remote evidence collection enabling effective root cause analysis and scope of breach
- + Incident Response: Expert managed investigations provide rapid incident response and evidence preservation minimizing impact and data loss

### Proactive Breach Readiness

- + Incident preparation and knowledge building activities from security awareness reviews to incident responder workshops, and more

# End-to-End Coverage - Tailored For Your Environment

<p> <b>Preparation</b></p> <p>Our service includes a wide range of proactive services to prepare your organization to respond effectively to cybersecurity incidents</p>	<p> <b>Detection</b></p> <p>Our team of 100+ MDR analysts provide continuous detection and response support investigating threats in your environment</p>	<p> <b>Containment</b></p> <p>Each threat is fully mitigated and resolved, minimizing escalations while providing full incident details and actionable recommendations</p>	<p> <b>Response</b></p> <p>DFIR retainers provide supplemental breach response coverage for full incident management and investigation during a major incident</p>
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Capabilities	Singularity MDR	Singularity MDR + DFIR
<b>Threat Detection and Response</b>		
<p><b>Operational Coverage</b></p> <ul style="list-style-type: none"> <li>24x7x365 follow-the-sun triage and investigation of alerts by global MDR analyst and threat experts</li> </ul>		
<p><b>Domain Coverage</b></p> <ul style="list-style-type: none"> <li>Platform: Endpoint, Cloud, Identity, Threat Intelligence</li> <li>Third Party Integrations: Email, Identity, and Network</li> </ul>		
<p><b>Incident Response</b></p> <ul style="list-style-type: none"> <li>Escalation of confirmed incidents</li> <li>Actionable incident reports with detailed investigation notes and recommendations to reduce recurrence</li> </ul>		
<b>DFIR</b>		
<b>15-400 Hours</b>		
<p><b>Incident Response</b></p> <ul style="list-style-type: none"> <li>Dedicated comprehensive breach response and forensic resources for major incidents</li> </ul> <p><b>Breach Response Readiness</b></p> <ul style="list-style-type: none"> <li>Incident preparation and knowledge building including Tabletop exercise, Purple Team, War room workshops and more</li> </ul>		
<b>Threat Detection and Intelligence</b>		
Managed threat hunting that searches your environment for known and emerging threats in real-time		
<b>Advisory &amp; Support</b>		
<p><b>Threat Service Advisor</b></p> <ul style="list-style-type: none"> <li>Guided onboarding tailoring service response policies and EPP/Identity/SDL settings to maximize value</li> <li>Advisory meetings providing emerging threat updates, discussing service issues &amp; escalations, and reviewing MDR service delivery</li> <li>Support on urgent issues</li> </ul> <p><b>Reporting</b></p> <ul style="list-style-type: none"> <li>Monthly summary reports of all activities performed by MDR team along with comprehensive incident response summaries</li> </ul>		



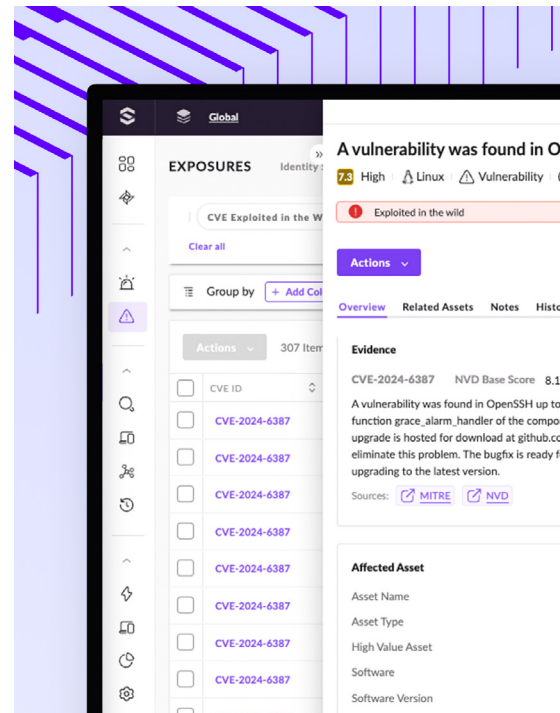
## Breach Response Warranty

More Confidence, More Peace of Mind.

SentinelOne offers up to \$1M recovery warranty in case a breach occurs due to a lapse in our service providing holistic risk mitigation.

- + Ensures timely financial reliever to support business continuity
- + Underwritten by our insurance partners with coverage amounts tiered by endpoint
- + Broader expense coverage supporting legal and operational costs associated with restoring data, systems, and compliance
- + Comprehensive coverage of physical and virtual devices across multiple operating systems including Windows, Linux, Mac, and cloud workloads

For full terms and conditions for Breach Response Warranty, please reference [Warranty Agreement](#)



## Interested in Learning More?

- + Connect with us: <https://www.sentinelone.com/lp/learn-more-singularity-mdr/>
- + Learn about our [Managed Services](#)

## Singularity™ Platform

Proactively resolve threats in real-time at the site of the cybersecurity battle: the computing and cloud edge.

Ready for a Demo?  
Visit [SentinelOne.com](https://www.sentinelone.com)  
for more details.



## Innovative. Trusted. Recognized.



A Leader in the 2023 Magic Quadrant for Endpoint Protection Platforms



Record Breaking ATT&CK Evaluation  
+ 100% Protection. 100% Detection  
+ Outstanding Analytic Coverage, 4 Years Running  
+ 100% Real-time with Zero Delays



96% of Gartner Peer Insights™ EDR Reviewers Recommend SentinelOne Singularity



### About SentinelOne

SentinelOne is the world's most advanced cybersecurity platform. The SentinelOne Singularity™ Platform detects, prevents, and responds to cyber-attacks at machine speed, empowering organizations to secure endpoints, cloud workloads, containers, identities, and mobile and network-connected devices with intelligence, speed, accuracy, and simplicity. Over 11,500 customers—including Fortune 10, Fortune 500, and Global 2000 companies, as well as prominent governments—all trust SentinelOne to Secure Tomorrow.

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